

TALKING POINTS

Subject	TPs and Statement prepared re: medical evacuation from Manus
Date	23 December 2016
	Agency
Media Officer	s. 22(1)(a)(ii) 02 6264 2244

ISSUE

Talking points have been prepared regarding the medical transfer of refugee Mr ISHAK AHMED from Manus Island to Brisbane Australia which is due to occur at 1450 local time on 23 December 2016. A statement has also been drafted in the unfortunate event Mr Ahmed passes away.

TALKING POINTS

TPs in relation to the medical evacuation:

- The Department can confirm that a Sudanese male refugee on Manus Island has been transferred to Australia.
- The man arrived in Australia at 2015 and is receiving appropriate medical treatment. He is in a critical condition.
- A decision was taken for an emergency transfer of the man following life-threatening injuries he suffered from a fall.
- Beyond this, it would not be appropriate for the Department to provide specific details on the health of individuals.

Departmental statement if Mr ISHAK AHMED passes away:

A 27-year-old Sudanese refugee has sadly died today from injuries suffered after a fall at the Manus Regional Processing Centre.

The man is believed to have fallen after suffering a seizure which resulted in a serious head injury.

The man was taken to IHMS Clinic on Manus for urgent treatment. He was then air-lifted to Australia for further medical care. The man died XX at Royal Brisbane and Women's Hospital.

The Department is not aware of any suspicious circumstances surrounding the death and expresses its sympathies to his family and friends (if appropriate).

The death will be reported to the Queensland Coroner. No further comment will be made at this time.

Media contact: Immigration and Border Protection (02) 6264 2244

BACKGROUND (*not* for public release)

~~PROTECTED SENSITIVE~~

HOT ISSUES BRIEF

This HIB provides initial advice on a developing issue and may not include all information available. This HIB may be followed by subsequent reporting.

MEDICAL EVACUATION FROM MANUS TO AUSTRALIA

Information Current As At: 0401 AEDT Friday, 23DEC2016

NATURE OF ISSUE:

- A Sudanese male refugee on Manus, has suffered a major medical emergency relating to a seizure and subsequent fall resulting in a head injury.
- It has been determined the refugee requires an Air Ambulance to Australia for urgent medical treatment.
- IHMS is providing ongoing medical assistance.

DATE AND TIME OF EVENT:

- 2250 AEDT Thursday, 22 December 2016.

ACTIONS CURRENTLY UNDERWAY:

- Air ambulance arrangements are being sort to facilitate transfer.

MEDIA TALKING POINTS: (UNCLASSIFIED)

- The Department does not comment on specific details on the health of individuals.

CLEARANCE:

Drafted by	Title	Time/Date cleared
s. 22(1)(a)(ii)	Media Officer	11.10am, 23 Dec 2016

Cleared by	Title	Time/Date sent	Time/Date
s. 22(1)(a)(ii)	Director, Media Operations	11.10am, 23 Dec 2016	11.20am, 23 Dec 2016
Vicki Ludwig	A/g Commander, Offshore Operational Coordination	12.15pm, 23 Dec 2016	12.25pm, 23 Dec 2016
Tim Fitzgerald	A/g Assistant Commissioner Detention, Compliance and Removals	12.30pm, 23 Dec 2016	12.50pm, 23 Dec 2016
David Nockels	FAS, Detention Services Division	12.30pm, 23 Dec 2016	12.57pm, 23 Dec 2016
Dr Brayley	Chief Medical Officer		
Full Name	Position (Agency if required)	Time DD Month 2016	Time DD Month 2016

MO cleared	Sent to MO	Cleared by MO
Full Name	Time DD Month 2016	Time DD Month 2016

s. 22(1)(a)(ii)

From: Media Operations
Sent: Friday, 30 December 2016 2:39 PM
To: s. 22(1)(a)(ii)
Cc: s. 22(1)(a)(ii); MO Registration; Media Operations
Subject: AS REQUESTED: Complaint form validit and history - Mr Faysal Ahmed [DLM=For-Official-Use-Only]
Attachments: @

Hi s. 22(1)(a)(ii),

Sorry for the delay.

See below and attached in response to your below request.

PDF – A summary of requests made by Mr Ahmed.

Spread sheet – a summary of medical requests made by Mr Ahmed.

Email – correspondence relating to the complaints letter published in the SMH – no records of this complaint being submitted.

s. 22(1)(a)(ii)

Media Operations
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
E: media@border.gov.au

From: s. 22(1)(a)(ii) s. 22(1)(a)(ii) @border.gov.au]
Sent: Tuesday, 27 December 2016 11:22 AM
To: s. 22(1)(a)(ii) ; s. 22(1)(a)(ii)
Cc: Media Operations
Subject: RE: MEDIA ENQUIRY: Faysal Ishak Ahmed - s. 47F(1) [SEC=DLM-ONLY:For-Official-Use-Only] [SEC=UNCLASSIFIED]

Ok. For my background can you please find out the validity of that form. Do we know anything about it. Is was it lodged?

-----Original Message-----

From: s. 22(1)(a)(ii)
Sent: Tuesday, December 27, 2016 11:15 AM AUS Eastern Standard Time
To: s. 22(1)(a)(ii)
Cc: Media Operations; s. 22(1)(a)(ii)
Subject: MEDIA ENQUIRY: Faysal Ishak Ahmed - s. 47F(1) [SEC=DLM-ONLY:For-Official-Use-Only]

Hi s. 22(1)(a)(ii),

Released by DIBP under the
Freedom of Information Act 1982

s. 22(1)(a)(ii) – FYI

Enquiry below - for the news tonight.

As discussed. I think we responded to s. 47F(1) saying 'no further comment' however perhaps we say something like:

The Department is saddened by the tragic death of Mr Ahmed and expresses its sympathies to his family and friends.

As this matter is currently before the Queensland Coroner it is not appropriate to make further comment at this time.

Just feel like this is a bit better than "The Department said it had no further comment".

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

For-Official-Use-Only

Hi [REDACTED]

I understand you want all enquiries to go via Immiquery, which for all complaints we have done so.

However, on this occasion can we check with Complaints team if they received the copy which is subject of media reporting? Just want to confirm it was received and the FC reference. Media article link below.

Kind regards

s. 22(1)(a)(ii)

Operations Lead – Manus RPC

Australian Border Force (ABF)

Telephone: s. 22(1)(a)(ii)

Australian Mobile: s. 22(1)(a)(ii)

Phone: s. 22(1)(a)(ii)

Email: s. 22(1)(a)(ii)@border.gov.au

For-Official-Use-Only

From: Manus HSM s. 22(1)(a)(ii)@ihms.com.au

Sent: Wednesday, 28 December 2016 10:57 AM

To: s. 22(1)(a)(ii)

Cc: s. 22(1)(a)(ii); Manus HSM; s. 22(1)(a)(ii)

Subject: RE: SMH report [DLM=For-Official-Use-Only]

Hi [REDACTED]

Thanks for the below information.

I am unable to confirm whether we received the complaint pictured in this article as it does not have an FC number allocated to it, I can therefore only assume it had not, when it was photographed, been submitted to BRS for processing.

If you are able to confirm with the Complaints team whether it was received by them?

I cannot check Faysal's record as it has been locked, but according to our complaints register, the last complaint we received from him was on the s. 47F(1)

Cheers

s. 22(1)(a)(ii)

Health Service Manager - Manus

International Health and Medical Services

Manus Island Regional Processing Centre

Lombrum Naval Base, Manus Province

Papua New Guinea

Mob: s. 22(1)(a)(ii)

Email: s. 22(1)(a)(ii)@ihms.com.au

s. 22(1)(a)(ii)@ihms.com.au

From: s. 22(1)(a)(ii)s. 22(1)(a)(ii)@border.gov.au

Sent: Wednesday, 28 December 2016 9:52 AM

To: Manus HSM

Cc: s. 22(1)(a)(ii)

Subject: SMH report [DLM=For-Official-Use-Only]

For-Official-Use-Only

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Freedom of Information Act 1982

Hi [redacted]

As discussed, the following link is where the complaint letter appeared. Can you advise if you received and, if so, provide us with your response.

<http://www.smh.com.au/national/dont-wait-treating-me--manus-detainee-faysal-ahmeds-final-desperate-plea-for-help-20161226-gti2j5.html>

Kind regards

s. 22(1)(a)(ii)

Operations Lead – Manus RPC

Australian Border Force (ABF)

Telephone: s. 22(1)(a)(ii)

Australian Mobile: s. 22(1)(a)(ii)

Phone: s. 22(1)(a)(ii)

Email: s. 22(1)(a)(ii) [@border.gov.au](mailto:[redacted]@border.gov.au)

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